

Service Directions Inc.
We Care About Your Laundry

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SDIWE CARE.COM

To The Residents of 2 Tudor City Place



SDI operates the laundry equipment in this building. The machines are equipped with our exclusive **SmartTrac** operating system. Each machine has a receiver, which will deduct value from your Smart Card to start the machines.

Enclosed you will find a complimentary Smart Card to which we have added \$5.00 of pre-value. If you lose your card, a new one may be purchased at the Value Adder Plus for \$10.00 with a 10-dollar bill. The new card will have \$5.00 worth of value on it.

You can add value to your card or purchase a new card at the VAP.

TO PURCHASE A NEW CARD:

1. Press green button.
2. Insert bill into the slot labeled "INSERT BILLS HERE".
3. Your card will come out the slot labeled "RECEIVE NEW MONEY CARD HERE" with \$5.00 value on it.

TO ADD VALUE TO THE CARD OR CHECK YOUR BALANCE:

1. Insert your card into the slot labeled "INSERT MONEY CARD HERE FOR CARD BALANCE OR TO ADD VALUE." (It is important that, when adding value, you insert your card before inserting the bill.)
2. Insert the bill into the slot labeled "INSERT BILL HERE."
3. Please do not remove Smart Card until prompted to do so.

The VAP accepts bills in denominations of five, ten and twenty dollars. It will credit the card with the amount of the bill you insert. Please note the VAP does not give change.

*****SMART CARDS ARE RE-USEABLE NOT DISPOSABLE!!*****

YOUR CARD HAS A CASH VALUE EQUAL TO THE VALUE YOU ADD TO IT. THEREFORE, IT IS YOUR RESPONSIBILITY TO KEEP THE CARD IN A SAFE PLACE, AS LOST CARDS WILL NOT BE REPLACED.