

Service Directions Inc.
We Care About Your Laundry

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SDIWE CARE.COM

To The Residents of 2 Tudor City Place



SDI operates the laundry equipment in this building. The machines are equipped with our exclusive **SmarTrac** operating system. The **SmarTrac** system eliminates the need for quarters. Each machine has a receiver, which will deduct value from your **Smart Card** to start the machines.

DIAMOND CENTER INSTRUCTIONS:

To Add Value to the Smart Card or Check Your Balance:

1. Insert your Smart Card in the slot labeled "INSERT MONEY CARD HERE"
2. Follow the messages on the screen, swiping your credit card/debit card (top to bottom) and choosing the amount you would like to transfer. (Important, do not remove your Smart Card until the transaction is complete. The screen will say "Please remove card")

The Diamond Center accepts MasterCard, Visa, American Express, Diners Club, Discover and ATM Debit Cards.

YOUR CARD HAS A CASH VALUE EQUAL TO THE VALUE YOU ADD TO IT.

THEREFORE, IT IS YOUR RESPONSIBILITY TO KEEP THE CARD IN A SECURE PLACE, AS LOST CARDS CANNOT BE REPLACED AND/OR CREDITED.

TO USE THE CARD IN THE EQUIPMENT:

1. Insert the card (chip side up) into the gray chute below the LED display.
2. Select the cycle.
3. Remove the card.

When the card is inserted, the machine will automatically deduct the amount of the cycle from the card and display the balance left on the card in the display window located directly above the card slot.